

## \*\*\* BEFORE INSTALLING A CURRENT UPDATE FOR CHURCH WINDOWS \*\*\*

All computers using Church Windows must meet the following criteria...

- ◆ Up-to-date with current Microsoft® Updates.
- ◆ Operating System must be Microsoft® 8.1, 10 OR Server 2012 R2 or newer.
- ◆ Must be a 64-bit computer.
- ◆ Make a Church Windows Backup - go to *Administration>Backup Data*.
- ◆ Church Windows version must be 20.17.x or 21.18.x.

**PLEASE NOTE:** If Church Windows is used on a Network - **MUST** update the server first and open Church Windows to verify the correct version. Then update any and all workstations.

## INSTALLATION INSTRUCTIONS FOR CHURCH WINDOWS

- You must be logged on to your computer with Administrator privileges.
- Close all programs.
- Download the file to your computer in a location you will remember, such as your desktop.
- Browse to the location where you downloaded the file and double-click it.
  - ⇒ If your security software displays a message about installing files, you must click on YES or OK to allow Church Windows to update.
- Click Install Church Windows
  - ⇒ If you already have a version of Church Windows installed, the wizard will show your already installed instance(s). If there are more installations than you believe there should be, please call Church Windows Support (1-800-533-5227).
- Click Next and follow the instructions on the screen. If you have multiple installations, choose "Maintain or upgrade an existing instance". The installer will loop through and update each installation. **This could take several minutes!**
- Click Finish when the update process has completed
- **Complete the update on all Church Windows computers/workstations.**