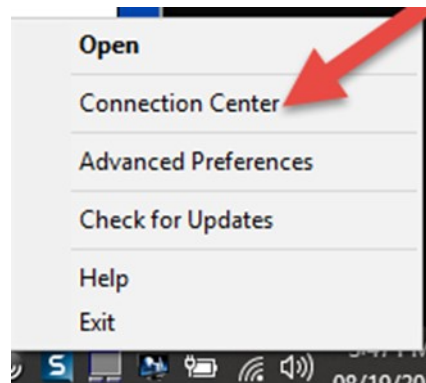


Trying to export when you are using the Church Windows Web (Citrix) and you receive the message *Export Access Denied*.

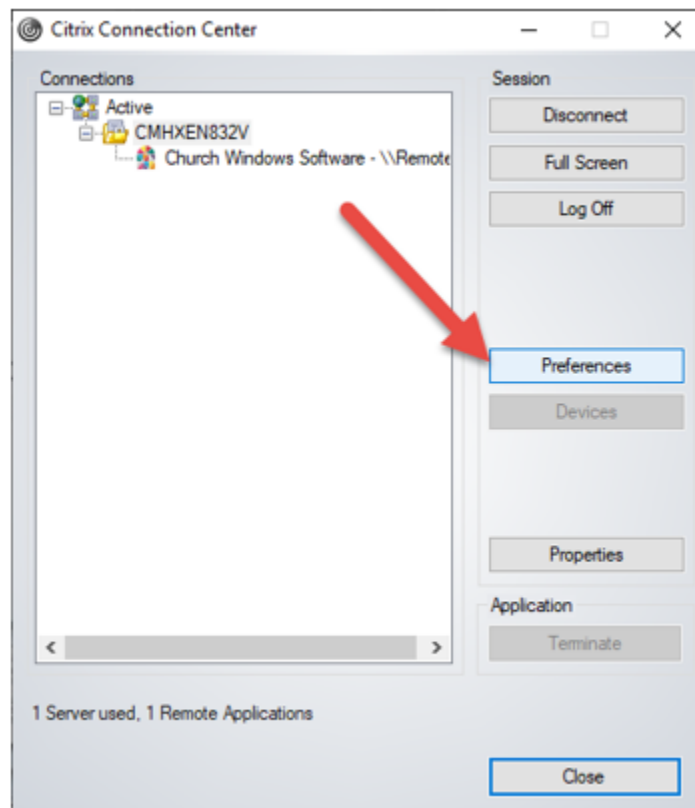
1. Make sure you are logged in and Church Windows is *Open*.
2. Find the *Citrix* icon in your system tray (usually located in the bottom right of your screen) and right-click on it.



3. Click on *Connection Center*.



4. Click on *Preferences*



5. Make sure *File Access* is set to *Read and Write* and then click *OK*.

